

INTERACTIVE ON-LINE DIAGNOSTICS FOR PRINTING

ABSTRACT OF THE DISCLOSURE

A diagnostic system for a flexographic printing press operation. The diagnostic system includes a generic database containing problem solving data and a specialized database containing customized, user-specific operations data. The generic database can be stored centrally, while the specialized database is stored locally. An interactive data entry interface permits an operator to indicate print faults and access the databases. The system generates possible solutions to the print faults based on the information in the databases and the fault indicated by the operator. Once a solution is chosen, the databases are updated to further enhance the knowledge available to the system.